

Decision Support Systems



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with groups – MDM Support Technologies – Distributed Group DSS – Distributed DSS Technologies – Executive Information Systems – Definition – EIS Components – Making the EIS work – The Future of Executive Decision-Making and the EIS. **Unit 4: Artificial Intelligence (AI) and Expert System (ES)** Definition of Artificial Intelligence – Artificial Intelligence *versus* Natural Intelligence – The Intelligence of AI – Expert Systems – Definition, Structure of ES – Designing and Building ES – Benefits of ES – Examples of ES – Intelligent Software Agents. **Unit 5: Data Warehousing and Data Mining** Data Warehouse – Definition – Data Marts, Data Stores, Meta Data – Characteristics of Data Warehouse – Data Warehouse Architecture – Implementing Data Warehouse, Data Mining – Definition – Online Transaction Processing Techniques use to Mine Data, Data Mining Techniques – Limitati

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